



International *Facilities* Service

cleaning services



outstanding services cleaning



0800 33 23 33

enquiry@ocs.co.nz

www.ocs.co.nz



Cleaning is a core service of OCS and an area in which we enjoy a strong tradition of excellence. Drawing on over 100 years international and 80 years local experience we bring the leading international standards and innovations to your premises. OCS is one of the largest and most recognized facilities services companies in New Zealand, with proven service standards in the cleaning of office, retail, industrial, education and public sector environments.

With such a broad range of experience, you can be confident that OCS has the knowledge and expertise to meet all your cleaning needs.

OCS appreciates the importance of great first impressions and prides itself on creating pristine environments. Our mission is to delight your staff and customers and we achieve this through effective and innovative cleaning systems.

With cleaning experts on the ground across country, OCS offers outstanding service at two levels: locally based, regular cleaners with a sense of pride specific to your premises and a national support structure that ensures the highest quality work through fair and ethical staff policies and training.

The breadth of OCS expertise and knowledge extends beyond the traditional commercial cleaning environments of office, retail and education and into a number of more niche areas with specific requirements. Hospitality, community and culture sites can be high profile sites such as stadiums, premium service such as hotels or hygiene intensive such as gyms.

OCS understands that where your concerns go beyond general cleanliness and where our service impacts on the very success of your organisation then we must deliver the highest of standards every time. Fortunately, experience is on our side and we have had a great deal of success with these types of contracts.



Office

As a flagship service, office cleaning is at the heart of the OCS model. It is a service with a truly nationwide delivery with regional branches from Whangarei to Invercargill.

Over 80 years' experience and a proven track record cleaning all manner of office spaces afford OCS the expertise and knowledge to deliver a first rate service. Our NZQA accredited training programme is delivered to employees across the OCS network to ensure that both the cleaning methodologies and quality controls consistently reach our high standards and exceed your expectations.



The OCS One Complete Solution to office cleaning encompasses all general areas; toilets and washrooms; tearooms and kitchens and external areas. From vacuuming to glass cleaning to rubbish removal and all points in between, OCS have all your office cleaning needs covered.

Industrial

Industrial environments are often subject to strict regulation and specific health and safety concerns which, if not complied with, can result in severe operational consequences. OCS is well versed in tailoring its own operational procedures to meet the industrial sector's unique safety requirements. Without an awareness of these, a simple task such as vacuuming can become a hazard that affects the entire site's operations.



Whether it is meat processing plants or power stations, OCS is proud of our safety record at industrial sites.



Retail

OCS understands that a pristine retail environment is at the very heart of the customer experience and as such we are focused on the consistent immaculate presentation of your premises. Be it the fine detail of boutique store displays or the high use public spaces of shopping malls, OCS appreciate the importance to retail of first impressions.

Our cleaning staff are trained in-house to a nationally accredited standard and this, along with our nationwide branch presence, makes OCS ideally placed to deliver the highest of standards across your retail network.

With a specialty retail account management division, OCS has both the customer care focus and operational know how to consistently delight you and your customers.

At OCS our retail division understands this need for attention to detail and can tailor our service delivery to suit opening hours. OCS cleaners can be found working everywhere from nationwide shopping malls to local main street shops.

Public Sector

Cleaning for the public sector requires a knowledge of, and sensitivity to, a number of key issues. Not only are these premises subject the same commercial sensitivities as corporate clients, but they also have obligations to be leaders in areas such as environmental sustainability. OCS has significant experience in delivering to a range of public service clients from large multi-site central government departments to remote rural local authority facilities. We have strong relationships with a number of central government departments.

With many of these clients we have worked to develop initiatives around issues about which they are required to show leadership, for example recycling and waste minimisation programmes.

Education

Cleaning in the education sector is a challenging job as all institutions, be they kindergartens, schools or universities, have a diverse and complex range of spaces. Not only must the quality of the educational experience be maintained through well presented and hygienic public areas, but also students and staff health and safety must be protected in hazardous environments such as laboratories and workshops.

OCS has extensive experience in cleaning for the educational sector and has an informed understanding of the most effective way to meet its varying challenges.